EXPRESS MAIL NO.: 2V 315550722 US Date of Deposit: August 21, 2003

Attorney Docket No.: PRNT-001/00US

(208643-2002)

1010/03.W.

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

ZAWADZKI et al.) Art Unit: 2177

Serial No. 09/436,146) Confirmation No.: 6202

Filed: November 9, 1999

For: CENTRALIZED SYSTEM AND METHOD FOR)

MANAGING ENTERPRISE OPERATIONS

RECEIVED

Examiner: Mohammad Ali

AUG 2 6 2003

Technology Center 2100

Mail Stop RCE

Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

RESPONSE TO OFFICIAL ACTION

AND AMENDMENT

Sir:

In response to the Office Action of April 21, 2003, Applicant requests reconsideration of the above-identified application in view of the following amendments and remarks.

Amendments to the Drawings are reflected by the enclosed copy of FIG. 1, which has been marked in red ink in order to identify the requested modifications thereto.

Amendments to the Claims are reflected in the listing of claims that begins on Page 2 of this paper.

Remarks begin on Page 9 of this paper.